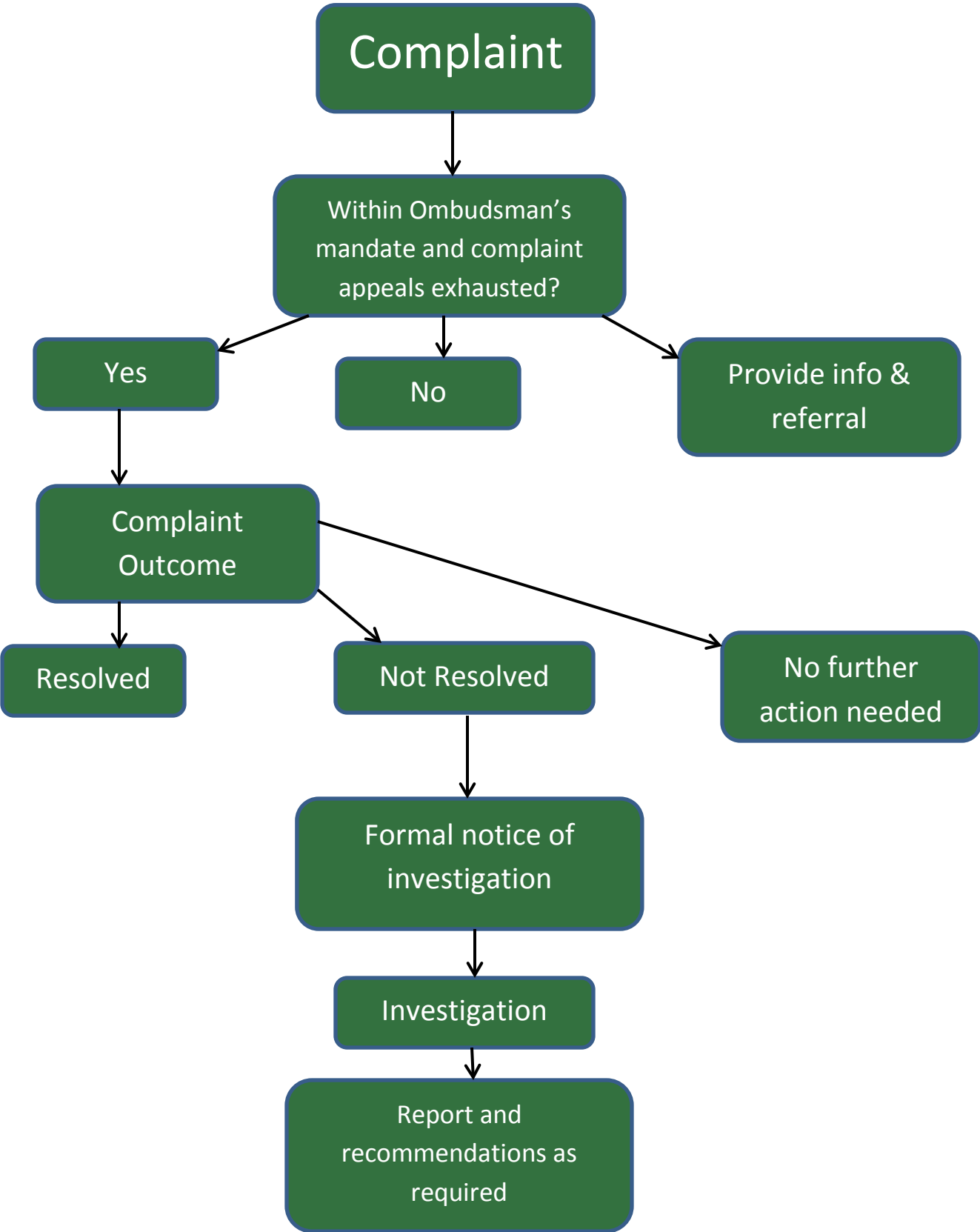


# Complaint Process



Note: Examples of no further action would include situations where the agency has acted reasonably or where the Ombudsman considers that given the circumstances there is nothing further to be done.