

Your Stormwater Utility



Learn how we keep you safe and our waters healthy.

Title VI/ADA: Interpreter and translation services for non-English speakers and accommodations for persons with disabilities are available upon request. Please make arrangements in advance by calling 425-388-3464. For questions regarding Public Works' Title VI Program, contact our Title VI Coordinator via email at spw-titlevi@snoco.org, or phone 425-388-6660. Hearing/speech impaired call 711.

Si los solicita, hay disponibles servicios de interpretación y traducción para personas que no hablan inglés y adaptaciones para personas con discapacidades. Le pedimos que coordine los arreglos necesarios por anticipado llamando por teléfono 425-388-3464. Si tiene preguntas sobre el Programa de Obras Públicas del Título VI, comuníquese con nuestro Coordinador del Título VI por correo electrónico a spw-titlevi@snoco.org, o por teléfono al 425-388-6660. Las personas con dificultades auditivas/del habla deben llamar al 711.

SWM.4147.2.N.0118


Snohomish County
Public Works
 Surface Water Management
 3000 Rockefeller Ave., M/S 607
 Everett, WA 98201

PRSR STD
 U.S. POSTAGE
 PAID
 Seattle, WA
 Permit No. 593

Snohomish County Surface Water Management

Keeping People Safe and Our Waters Healthy



January 2018

Please Give Us Your Input!

Your stormwater utility, Snohomish County Surface Water Management, is developing a plan to improve services for you while keeping costs down.

Tell us about flooding and drainage concerns



Weigh in on how your utility charges are spent



Learn about financial incentives to protect clean water



Find out about Snohomish County's 2018 stormwater management plan.

1 Take a survey: www.survey.SurfaceWater.info

2 Attend an Open House in your area:

Southwest County

Tues., Feb. 6: 6–8 p.m.
 Unity in Lynnwood Church
 16727 Alderwood Mall Pkwy
 Lynnwood, WA 98037

South County

Wed., Feb. 7: 6–8 p.m.
 Brightwater Center
 22505 State Route 9 SE
 Woodinville, WA 98072

North County

Thurs., Feb. 8: 6–8 p.m.
 Arlington Boys & Girls Club
 18513 59th Ave NE
 Arlington, WA 98223

East County

Sat., Feb. 10: 10 a.m.–12 p.m.
 Snohomish Senior Center
 506 4th St
 Snohomish, WA 98290

Learn more. Visit www.SurfaceWater.info, call 425-388-3464, or email SurfaceWater@snoco.org.



A Message from Executive Dave Somers

In order to serve you better, Snohomish County government is reforming

our business practices to ensure we are delivering those services you most value while keeping costs down. As part of this larger reform effort, Surface Water Management is developing a business plan to prioritize its services and investments.

Your opinions matter to us, and we would like to hear from you!

- Please take an online survey: www.survey.SurfaceWater.info.
- Attend one of four Open Houses. Please see dates and locations on the back of this newsletter.

Thank you!



The Pacific Northwest is famous for its rain. Rain gives us our beautiful forests, rivers, and lakes. It also gives us challenges like polluted stormwater and flooded roads. Public health and safety are essential to the quality of life we enjoy in Snohomish County. We want our rivers, lakes, and streams to be healthy for fishing and swimming. We want our roads to be clear and our basements to be dry, even when it rains.

Snohomish County provides essential services to safeguard your health and our environment through its stormwater utility, Surface Water Management (SWM). You can see us in your community as we help people fix drainage problems, clean up water pollution, and improve our stormwater system. These services are funded by a utility charge paid by people in unincorporated Snohomish County.



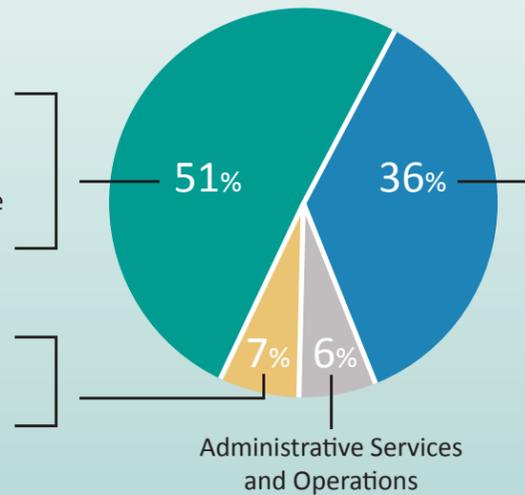
SWM ("swim") is part of the Public Works Department. Our mission is to work in partnership with the community to protect and enhance water quality and aquatic habitat, to minimize damage from flooding and erosion, and to preserve water resources for future generations.

Your Dollars at Work

Whether you live in a rural or urban area, SWM provides services that protect the health and safety of residents, businesses, and our environment. We use the utility charges you pay to deliver services in two main areas:

Keep People, Property, and Roads Safe

- ▶ Maintain a vast network of drainage systems.
- ▶ Build projects that reduce flooding.
- ▶ Provide flood alerts and reduce flood risks.



Keep Rivers, Lakes, Streams, and Puget Sound Healthy

- ▶ Protect and restore local waters.
- ▶ Keep waters safe for swimming and fishing.
- ▶ Help people solve pollution, drainage, and erosion problems.
- ▶ Identify and fix water pollution problems.

We stretch your dollars with grants – you receive \$1.50 in services for every \$1.00 of utility charges.

Fixing Drainage Problems

To reduce flooding and prevent water pollution, SWM maintains and improves the county's stormwater drainage system. For example, in 2018 we will fix a flooding problem at Ash Way and Maple Road near Alderwood Mall.

Our vast network of drainage ditches, pipes, and culverts helps keep water off the roads and out of homes and businesses. SWM is continuously working to upgrade the system and solve problems.



A SWM project fixed this flooding problem at 152nd St NE and 67th Ave NE near Marysville.



Be prepared before flood waters rise. Visit www.floods.SurfaceWater.info.

New Flood Warning System Helps You Prepare

Check out our improved real-time flood warning system! You can now access the latest river levels, sign up for flood emergency notifications, and view road closures at www.floods.SurfaceWater.info.



Picking up your pet's waste protects your children, pets, and local waters from harmful bacteria.

Helping Residents Prevent Water Pollution

Clean waters are important to us all. By making small changes in our everyday lives, we can make a difference. SWM helps people discover what they can do and where to start through educational programs, one-on-one site visits, and financial incentives.

Our programs can help you learn to:

- ✔ Maintain your septic system and get financial assistance to fix it – **Savvy Septic**
- ✔ Grow easy-care yards that are safe for your family and the environment – **Natural Yard Care**
- ✔ Find and fix leaks to keep your car running and prevent pollution – **Don't Drip and Drive**
- ✔ Keep your family and pets safe. Scoop the poop, bag it, and put it in the trash – **Pet Waste Program**
- ✔ Protect the health of your local lake and stream – **LakeWise and Streamside Programs**

"I love what you're trying to do. I care deeply about the environment and keeping our lakes healthy."

– LakeWise participant



Serving You in 2017



8 MAJOR PROJECTS
Flooding & pollution reduced



413 SITE VISITS
Help with drainage & water pollution



\$500,000
Saved by flood insurance policyholders



526 ATTENDEES
Septic care & lawn care workshops



1,497 INSPECTIONS
Keeping drainage facilities working



6,000 TREES
Planted along rivers & streams

Have Questions? We Can Help!

Contact Us to Find Answers

- ▶ Water quality concerns
- ▶ River flooding or erosion
- ▶ Drainage problems
- ▶ Streams, lakes, or wetlands

Contact us for one-on-one assistance to help you find solutions.



425-388-3464 | www.SurfaceWater.info
SurfaceWater@snoco.org

Did you know? Our stormwater system includes over . . .

1,000 miles of pipes and culverts

60,000 catch basins

750 miles of ditches

2,300 detention and water quality facilities

"The drainage investigator was very thorough and explained everything to me. He came and looked at my property and it really helped me understand the solution. Keep up the good work!"

– Snohomish County resident