2017 OPA Report Statistics

Corrections Personnel Complaints
53 – Total
- 28 – Sustained
- 11 – Non-sustained
- 1 – Unfounded
- 3 – Exonerated
- 5 – Undetermined
- 5 – Pending

Law Enforcement Personnel Complaints
58 – Total
- 27 – Sustained
- 10 – Non-sustained
- 1 – Unfounded
- 15 – Exonerated
- 3 – Undetermined
- 2 – Pending

Corrections Internal Investigations
3 – Total
- 3 – Sustained
- 0 – Non-sustained

Law Enforcement Internal Investigations
1 – Total
- 0 – Sustained
- 0 – Non-sustained
- 1 – Undetermined (D)

Shooting reviews
0 – Total

In-Custody Death Reviews
2 – Total
- 1 – Within Policy
- 1 – Pending
Definitions of Investigation Dispositions
Every personnel complaint and/or internal investigation must have a Finding; which is defined as a conclusion reached with respect to each allegation after completion of the investigation. Findings must be one of the following:

**Unfounded**
The complainant admits to making a false allegation, the accused employee was not involved in the incident, or the incident did not occur.

**Exonerated**
The incident occurred, however, the employee’s actions were justified, lawful, and proper.

**Non-Sustained**
A. Cleared: There is sufficient evidence to prove the allegation is false or it is not supported by the facts.
B. Inconclusive: There is insufficient evidence to either prove or disprove the allegation.
C. The investigation revealed that the employee committed a violation(s) other than the original allegations(s). A new allegation would be alleged and a finding made.

**Sustained**
The allegation is supported by sufficient evidence to indicate that the employee committed one or more of the alleged acts.

**Undetermined**
This may involve but is not limited to the following:
A. The complainant withdraws the complaint;
B. The complainant cannot be located;
C. The complainant is uncooperative;
D. The accused member separates from the Office before the conclusion of the investigation.
Current Trends

67% of the 2017 complaints originated from internal sources within the department, leaving 33% of the complaints generated from the public.

The top three investigated potential policy violations from CITIZEN COMPLAINTS consist of the following:
1. Affirmatively Promoting a Positive Public Image = 26.7%
2. Knowing, Observing + Obeying all Written Directives, Policies and Procedures = 10.7%
3. Displaying Competent Performance + Achieving Competent Performance Results = 6.7%

The top three investigated potential policy violations from INTERNAL COMPLAINTS consist of the following:
1. Knowing, Observing + Obeying all Written Directives, Policies and Procedures = 10.2%
2. Use and Care of Office Property and Equipment = 8%
3. Insubordination = 8%

Comparison to 2016

- Corrections complaints filed in 2016 = 56 (5.36% decrease in 2017)
- Corrections Internal Investigations 2016 = 3 (equal to 2016)
- Law Enforcement complaints filed in 2016 = 83 (30.12% decrease in 2017)
- Law Enforcement Internal Investigations 2016 = 7 (85.71% decrease in 2017)
- Shooting Reviews 2016 = 3 (No Shooting Reviews in 2017)
- In Custody Death Reviews 2016 = 2 (equal to 2016)