

SNOHOMISH COUNTY JOB DESCRIPTION

DESIGNATED CRISIS RESPONDER LEAD

Spec No. 2329

BASIC FUNCTION

Provides consultation to designated crisis responders in the county involuntary treatment program on clinical issues, program policies, court practices and legal issues.

STATEMENT OF ESSENTIAL JOB DUTIES

1. Fulfills the essential job duties as listed in the Designated Crisis Responder job description.
2. Provides clinical supervision to and evaluates the work of subordinate county designated crisis responders to ensure accuracy, quality assurance and compliance with RCW 71.05, 71.34, 10.77, and 70.96B, and related WACs.
3. Responsible for coordinating the Designated Crisis Responder (DCR) schedules to ensure adequate 24/7 coverage.
4. Provides back-up coverage via pager, phone or in person as needed, to include nights and weekends.
5. Acts as a second professional necessary for accompanying a designated crisis responder when potential safety concerns arise from outreach evaluations.
6. Acts as Clinical Liaison between community members (i.e. hospitals, evaluation and treatment facilities, physicians and outpatient providers) on behavioral health issues. Provides relevant information to prosecuting attorneys, judges and public defenders.
7. Monitors the Less Restrictive Alternative (LRA) and Conditional Release (CR) process with outpatient providers. Acts as liaison with outpatient case managers to provide assistance in requesting information regarding revocations or extensions of LRA and/or CR orders and provides coordination of required court testimony.
8. Reviews behavioral health policies, protocols and related forms as needed and makes recommendations for changes when clinically indicated.
9. Provides orientation, training and on-going clinical support to designated crisis responders as needed.
10. Recommends review of performance issues of designated crisis responders to the Mental Health ITA/CMH Program Supervisor.
11. Provides training and education to outside providers and community groups on behavioral health issues.

SNOHOMISH COUNTY JOB DESCRIPTION

DESIGNATED CRISIS RESPONDER LEAD

Spec No. 2329

STATEMENT OF ESSENTIAL JOB DUTIES (continued)

12. Attends meetings as a representative of the Mental Health ITA/CMH Supervisor when directed.

MINIMUM QUALIFICATIONS

A Master's degree in Social Work, Psychology, or related field; PLUS, four years' experience in the Behavioral Health program area. Must be able to work varied shifts, in a high stress environment and demonstrate the ability to lead a professional team in the delivery of complex behavioral health needs. Must pass job related tests.

SPECIAL REQUIREMENTS

- A valid Washington State Driver's License is required for employment.
- Mental Health Professional credential as defined in R.C.W. 71.05 and 71.34.
- Must be independently licensed by the State of Washington as a LMHC, LICSW, LMFT or another applicable license.

KNOWLEDGE AND ABILITIES

Knowledge of:

- behavioral health investigation and evaluation methods and techniques;
- local, state and federal government agencies, policies, and monies regarding Involuntary Treatment Act services;
- basic principles of program planning, supervision, organization and administration;
- aberrant behavior applicable to the behavioral health field;
- commitment procedures, investigative methods, and practices;
- practices and procedures involved in the planning, development, administration, monitoring and evaluation of programs;
- local, state, federal, and private programs resources and agencies;
- Literature, developments, and trends in the field of behavioral health.

Ability to:

- work cooperatively and effectively with program supervisors, administrators, public and private community agencies and the community at large;
- speak in public forums and express self clearly both verbally and in writing;
- develop, interpret and apply policies;
- advise, support and motivate subordinates and assure effective working relationships with public, co-workers, advisory groups, county, city, state and federal officials;
- utilize computer technology for management of program data.

SNOHOMISH COUNTY JOB DESCRIPTION

DESIGNATED CRISIS RESPONDER LEAD

Spec No. 2329

SUPERVISION

Reports to the Mental Health ITA/CMH Program Supervisor or other administrative superior as assigned. Works independently on specific assignments that are completed in accordance with established guidelines, practices and regulations. Work is reviewed through meetings, status reports and results obtained.

WORKING CONDITIONS

The work is performed in usual office environment and may involve site visits to residences, hospitals, behavioral health providers and detention facilities. Work schedule is variable and may include nights, weekends, and holidays.

Snohomish County is an Equal Employment Opportunity (EEO) employer.
Accommodations for individuals with disabilities are provided upon request.

[EEO policy and ADA notice](#)

Class Established: August 2008

Revised and Retitled: July 2020 from Mental Health/Involuntary Treatment Professional Lead

Revised: January 2016

EEO Category: 2 – Professionals

Pay Grade: 244 – Classified Pay Plan

Workers Comp: 5306 Non-Hazardous