

## Snohomish County Future Workforce Alliance

### Board Policy

#### Policy

- Policy: WorkSource System Nondiscrimination and Equal Opportunity and Customer Complaint
- Effective Date: May 12, 2020
- Policy Number: 120

#### Background

The Snohomish County Future Workforce Alliance Board (Board) is committed to providing equal opportunity and avoiding discrimination against all job seekers and employees accessing services and working with the Snohomish County WorkSource system.

#### Policy

All those providing services through the WorkSource Snohomish system must comply with the equal opportunity (EO) and nondiscrimination requirements provided by the Workforce Investment and Opportunity Act (WIOA) Section 188 (Nondiscrimination), as well as State and Snohomish County nondiscrimination laws, regulations, guidelines, directives and the Washington State Methods of Administration (MOA).

The Future Workforce Alliance will support and follow the related requirements in the Workforce Snohomish Nondiscrimination and EO Policy #1060.

The Future Workforce Alliance will also support and follow related requirements in the Workforce Snohomish Customer Complaint Policy #1170 and the Workforce Snohomish Complaint Handbook which details the steps for processing both EO and general complaints.

#### Definitions

- N/A

#### Reference

- WorkSource System Policy 5402, Revision 1 Equal Opportunity and Nondiscrimination  
<http://www.wa.gov/esd/1stop/policies/documents/title1b/3445.ht>
- Workforce Snohomish Policy #1060  
<https://www.workforcesnohomish.org/googleapi/getpdf.aspx?id=1TS2pFN7XiG5Wkcaf hSISyzRVD rWo8Hi0>

- Workforce Snohomish Policy #1170

<https://www.workforcesnohomish.org/googleapi/getpdf.aspx?id=1freKuvDqyUfbMiOb5NzNX9uxJzxX8hHm>

#### **Supersedes**

- N/A

#### **Attachments**

- Workforce Snohomish Complaint Handbook

[https://www.workforcesnohomish.org/googleapi/getpdf.aspx?id=1whsQIWDnWWVFg519QVCQbxOlnwg\\_55DW](https://www.workforcesnohomish.org/googleapi/getpdf.aspx?id=1whsQIWDnWWVFg519QVCQbxOlnwg_55DW)