



PDS Code Enforcement responds to citizen complaints about code violations in **unincorporated** Snohomish County for **Planning & Development Services only**. What type of code violations do we investigate? Some of the most common are building and clearing/grading without permits, work in critical areas, illegal businesses, and junkyard conditions. Look at the table below for an expanded list of common complaints and where to report them.

## Good to Know

**Code Enforcement works in the field. We're not always available in the office.** If you have received a letter from Code Enforcement, have questions about an invoice or monetary penalties, or want to check the status of your complaint, please contact the assigned [Code Enforcement Officer](#). **If you'd like to speak with the assigned Officer in person, please call them to schedule an appointment.** If you have general questions about the code enforcement process, read our [FAQ](#), visit our [website](#), or call 425-388-3650.

## Common Complaints and Where to Report Them

Use this alphabetical list of common complaints to determine which department or agency handles your concern. Links to online complaints forms and other helpful resources are included. *The referral links are provided as a courtesy only. Please contact the recommended agency or department directly if you have questions or need additional assistance.*

*For Unincorporated Snohomish County Only*

<p><b><i>Is my complaint in unincorporated Snohomish County?</i></b>          Before filing your investigation request, <b>verify</b> that the violation address is within our jurisdiction for enforcement.</p>	<p>Address/parcel online tools:</p> <ul style="list-style-type: none"> <li>• <a href="#">PDS Map Portal</a></li> <li>• <a href="#">Property Summary Search</a></li> <li>• <a href="#">Assessor's Office Mapping FAQ</a></li> <li>• Assessor's Office: 425-388-3433</li> </ul>
<p><b><i>City Code Enforcement</i></b>          If the address of the violation is <b>not</b> within <b>unincorporated</b> Snohomish County, it may be under the jurisdiction of one of these cities.</p>	<p><a href="#">Arlington</a>   360-403-3551  <a href="#">Bothell</a>   425-806-6400  <a href="#">Brier</a>   425-775-5440          Darrington   360-436-1131  <a href="#">Edmonds</a>   425-775-2525  <a href="#">Everett</a>   425-257-8700  <a href="#">Gold Bar</a>   360-793-1101  <a href="#">Granite Falls</a>   360-691-6441          Index   (360) 793-2488  <a href="#">Lake Stevens</a>   425-622-9400  <a href="#">Lynnwood</a>   425-670-5420  <a href="#">Marysville</a>   360-363-8379</p>

	<a href="#">Mill Creek</a>   425-551-7254 <a href="#">Monroe</a>   360-863-4553 <a href="#">Mountlake Terrace</a>   425-670-8260 <a href="#">Mukilteo</a>   (425) 263-8000 <a href="#">Snohomish</a>   360-568-3115 <a href="#">Stanwood</a>   360-454-5208 <a href="#">Sultan</a>   360-793-2272 <a href="#">Tulalip Tribes</a>   360-716-4242 <a href="#">Woodway</a>   206-542-4443
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**Common Complaints**  
*And where to report them (alphabetical)*

Airport/airplane noise and low-flying aircraft	Report to: <ul style="list-style-type: none"> <li>• <a href="#">Harvey Airfield</a>   360-568-1541</li> <li>• <a href="#">Paine Field</a>   425-388-5125</li> </ul>
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Air Quality	Report to: <b>Puget Sound Clean Air Agency</b>   800-552-3565 <ul style="list-style-type: none"> <li>• <a href="#">Asbestos</a></li> <li>• <a href="#">Business - visible emission</a></li> <li>• <a href="#">Dust nuisance</a></li> <li>• <a href="#">Gasoline station nozzle leak</a></li> <li>• <a href="#">Odor nuisance</a></li> <li>• <a href="#">Residential chimney smoke</a></li> </ul>
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Animals and wildlife	Report to: <b>Sno Co Animal Services</b>   425-388-3440 <ul style="list-style-type: none"> <li>• <a href="#">Report a barking dog or other animal nuisance</a></li> <li>• <a href="#">Report neglect, animals at large, or dangerous animals</a></li> <li>• <a href="#">Animal Services FAQ</a></li> </ul> <b>Dept of Fish &amp; Wildlife</b>   360-902-2936 Option 1 <ul style="list-style-type: none"> <li>• <a href="#">Nuisance Wildlife</a></li> <li>• <a href="#">Habitat Recovery/Protection</a></li> </ul>
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Appeals – Code Enforcement violation appeals	<p><b>Do not submit your appeal to Code Enforcement.</b>          Please follow the instructions on the <b>back</b> of the Notice of Violation carefully.</p> <p><i>Appeals must be submitted to:</i>          Snohomish County Planning and Development Services  <b>Attention: Appeals</b>          3000 Rockefeller Ave, M/S 604          Everett, WA 98201</p>
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<p>Burning and smoke - outdoor (<b>unincorporated</b> Snohomish County only)</p>	<p>During <b>burn bans</b>, report to <b>Puget Sound Clean Air Agency</b> hotline at 800-595-4341</p> <ul style="list-style-type: none"> <li>• Addt'l resources and info for outdoor burning, contact <a href="#">PSCAA</a></li> </ul> <p>Burn bans enacted by <b>DNR</b> for wildfire concerns and other information, visit <a href="#">DNR Burn Portal</a></p> <p>Report <b>violations</b> to local <a href="#">Fire Dept</a></p> <ul style="list-style-type: none"> <li>• Snohomish County <a href="#">Burn Permits</a> information</li> </ul>
<p>Businesses - illegal residential businesses and home occupations</p>	<p><b>Verify</b> if there is a permit by using the <a href="#">PDS Map Portal</a> or contact <a href="#">Ask Permit Tech</a>.</p> <ul style="list-style-type: none"> <li>• See <a href="#">Assistance Bulletin #10</a></li> <li>• For <b>code or permitting</b> questions, contact <a href="#">Ask Permit Tech</a></li> </ul> <p>Report <b>violations</b> to <a href="#">PDS Code Enforcement</a></p>
<p>Clearing and grading/land disturbing activities <b>complaints or concerns</b></p>	<p>Complaints or concerns regarding <b>permitted</b> projects:</p> <ul style="list-style-type: none"> <li>• To <b>verify</b> if a project has a permit, use the <a href="#">PDS Map Portal</a> or contact <a href="#">Ask Permit Tech</a>.</li> <li>• For <b>permitted</b> projects, call 425-388-3311 and ask to speak with the <b>inspector</b> for that project.</li> <li>• <a href="#">Permit Exemptions</a> and <a href="#">FAQ</a></li> </ul> <p>Complaints regarding building or construction <b>without</b> permits:</p> <ul style="list-style-type: none"> <li>• Report <b>violations</b> to <a href="#">PDS Code Enforcement</a></li> </ul>
<p>Code, permitting, zoning, setback, building and land use code questions, and questions about permit status, allowable use, etc.</p>	<p>Contact <a href="#">Ask Permit Tech</a></p> <ul style="list-style-type: none"> <li>• <a href="#">Assistance Bulletins</a></li> <li>• <a href="#">Permit Exemptions</a></li> <li>• <a href="#">FAQ</a></li> </ul> <p><b>Electrical permits and complaints</b> – contact <a href="#">WA State L&amp;I</a>. <i>The County does not issue electrical permits or conduct electrical inspections.</i></p>
<p>Code Enforcement – PDS Code Enforcement for <b>unincorporated</b> Snohomish County only</p>	<p>See <i>Enforcement</i></p>

Construction or building complaints and concerns	<p>Complaints or concerns regarding <b>permitted</b> projects:</p> <ul style="list-style-type: none"> <li>• To <b>verify</b> if a project has a permit, use the <a href="#">PDS Map Portal</a> or contact <a href="#">Ask Permit Tech</a>.</li> <li>• For <b>permitted</b> projects, call 425-388-3311 and ask to speak with the <b>inspector</b> for that project.</li> <li>• For <b>mud on the road</b> due to construction traffic, report directly to Sheriff's Office and <a href="#">Surface Water Management</a>.</li> <li>• <b>Electrical Work</b> - report illegal work, obtain electrical permits, and get electrical code information at <a href="#">Washington State L&amp;I</a>.</li> </ul> <p>Complaints regarding building or construction <b>without</b> permits:</p> <ul style="list-style-type: none"> <li>• Report <b>violations</b> to <a href="#">PDS Code Enforcement</a></li> </ul>
COVID-19 violations by individuals, groups, or businesses	Visit <a href="#">Snohomish Health District</a> for information
Critical Area violations (flood hazard, shoreline)	<p><b>Verify</b> if a project has a permit by using the <a href="#">PDS Map Portal</a> or contact <a href="#">Ask Permit Tech</a>.</p> <ul style="list-style-type: none"> <li>• Critical area <b>code and permitting questions</b>—contact <a href="#">Ask Permit Tech</a></li> </ul> <p>Report <b>violations</b> to <a href="#">PDS Code Enforcement</a></p>
Dangerous Building Conditions – structures severely damaged by earthquake, wind, or fire, abandoned building with unsecured or broken windows and doors	Report <b>violations</b> to <a href="#">PDS Code Enforcement</a>
Dispute Resolution and Mediation – neighbors, neighborhood, and landlord/tenant disputes	<p>Contact <b>Volunteers of America</b>   425-259-3191</p> <ul style="list-style-type: none"> <li>• <a href="#">Mediation</a></li> <li>• <a href="#">Dispute Resolution Center</a></li> </ul>
Drainage	<p>Report drainage issues online to Conservation and Natural Resources <a href="#">Surface Water Management</a>   425-388-3464</p> <p>For <b>diverting water</b> to an adjacent property only—report <b>violations</b> to <a href="#">PDS Code Enforcement</a></p>
Driveways, access roads - building or filling in right-of-way or creating a new access or driveway <b>without permits</b>	<p><b>Verify</b> if a project has a permit by using the <a href="#">PDS Map Portal</a> or contact <a href="#">Ask Permit Tech</a>.</p> <ul style="list-style-type: none"> <li>• For more detailed <b>code and permitting questions</b>—contact <a href="#">Ask a Permit Tech</a></li> </ul> <p>Report <b>violations</b> to <a href="#">PDS Code Enforcement</a></p>

Drugs or suspicious activity	Report to Snohomish County <a href="#">Sheriff's Office</a> <ul style="list-style-type: none"> <li>• <b>Call 911 for emergencies</b></li> <li>• Non-emergency, please call 425-407-3999</li> </ul>
Dumping, illegal dumping	Report to: <ul style="list-style-type: none"> <li>• In or near a <b>body of water</b>, call 425-388-6481 to reach Conservation and Natural Resources <b>Surface Water Management</b> Division Water Quality Hotline.</li> <li>• Adjacent to a <b>roadway</b>, call 425-388-7500 to reach the County's <b>Road Maintenance</b> Division.</li> <li>• On <b>public or private property</b>, call 425-339-5250 to reach <b>Snohomish Health District</b>.</li> </ul>
Easements – disputes, someone using your easement, disputes about private roads, fence location, or property lines	Civil Matter— <b><i>PDS Code Enforcement does not handle civil matters</i></b>  Property documents – visit <a href="#">Auditor's Office</a> online
Electrical – illegal work, permits, codes	<b><i>PDS Code Enforcement does not handle complaints about illegal or unpermitted electrical work or contractors. Contact WA State L&amp;I.</i></b>  Contact <a href="#">Washington State L&amp;I</a> to report illegal work, obtain electrical permits, and for code information.
Enforcement - PDS Code Enforcement process, team directory, FAQ, and complaint forms.  <p><b><i>Good to Know: Code Enforcement works in the field. We're not always available in the office. If you have been assigned a Code Enforcement Officer and need to speak with them in person, please call them to schedule an appointment. For other questions, please visit our <a href="#">website</a> or call 425-388-3650.</i></b></p>	<b>Complaints:</b> All complaints must be submitted using our Investigation Request form. <b>We are not able to accept or process complaints by phone, email, or fax</b> due to disclosure laws and the public records retention rules and procedures. Complaints that are not submitted using our investigation request form cannot be processed. <ul style="list-style-type: none"> <li>• <b>Verify</b> if a project has a permit before filing your complaint by using the <a href="#">PDS Map Portal</a> or contact <a href="#">Ask Permit Tech</a>.</li> <li>• Can I file a complaint <b>anonymously</b>? See <a href="#">Assistance Bulletin #51</a></li> <li>• <b>Complaint FAQ</b> - See <a href="#">Assistance Bulletin #51</a></li> <li>• <b>Report violations online</b> to <a href="#">PDS Code Enforcement</a></li> </ul>

	<ul style="list-style-type: none"> <li>• <b>No Computer?</b> If you don't have access to a computer, please <a href="#">download the form</a> or call 425-388-3650 and leave us a voicemail with your name and address. We'll send you a complaint form that you can <b>mail</b> back to us.</li> <li>• <b>Letter, Citation, or Notice of Violation</b> If you have received a letter or violation notice, please contact your assigned <a href="#">Code Enforcement Officer</a> directly.</li> <li>• <b>General Code Enforcement Questions &amp; Coordinator:</b> 425-388-3650</li> <li>• <a href="#">Code Enforcement Team</a></li> <li>• Code Enforcement <a href="#">Website</a></li> </ul>
Fences	<p>Civil Matter – <b>spite fences</b>, fence <b>location</b> disputes and <b>property line</b> disputes. <b><i>PDS Code Enforcement does not handle civil matters.</i></b></p> <ul style="list-style-type: none"> <li>• <a href="#">Fence Permits</a></li> <li>• Fence <a href="#">Code Questions</a></li> </ul>
Forest practices - <b>DNR</b> (harvesting timber, building or repairing forest roads or culverts, thinning your forest, or other forest practices)   <b>County</b> (Class IV permits)	<p>See <a href="#">Dept of Natural Resources</a>   (360) 856-3500</p> <ul style="list-style-type: none"> <li>• Check <a href="#">FPA permits</a></li> </ul> <p><b>Snohomish County</b></p> <ul style="list-style-type: none"> <li>• See <a href="#">Assistance Bulletin #92</a> (Class IV Forest Practices – General Permit)</li> <li>• To <b>verify</b> if a project has a permit, use the <a href="#">PDS Map Portal</a> or contact <a href="#">Ask Permit Tech</a>.</li> <li>• <b>Code and permitting questions</b>—contact <a href="#">Ask Permit Tech</a></li> </ul>
Garbage and trash	<p>Report to <a href="#">Snohomish Health District</a> for:</p> <ul style="list-style-type: none"> <li>• Uncontained putrescible garbage or excessive amounts of animal waste that attracts flies or rodents</li> <li>• Illegal dumping on private or public property without the owner's permission</li> <li>• Burning of non-vegetative materials (<i>can also be reported to local <a href="#">Fire Dept</a></i>)</li> <li>• Improper hazardous waste storage</li> </ul> <p>Snohomish Health District   425-339-5200</p>

Garbage cans/collection containers	<p><b>Report to Solid Waste   425-388-3425</b></p> <p>Garbage collection containers not removed promptly (within 24 hours from collection) from all traveled ways (including but not limited to vehicular pathways, driveways, parking, pedestrian walkways, trails, and bicycle lanes) and rights-of-way after service collection.</p>
Graffiti and vandalism	Civil Issue— <b><i>PDS Code Enforcement does not handle civil matters</i></b>
Hazardous or dangerous spills, leaking tanks	<p>Report to <a href="#">Dept of Ecology</a>   1-800-645-7911</p> <p>If near water, report to Conservation and Natural Resources <a href="#">Surface Water Management</a></p>
Homeless encampments, squatters	<p>Report to <a href="#">Sheriff's Office of Neighborhoods</a></p> <ul style="list-style-type: none"> <li>• Call 911 for emergencies</li> </ul>
<p><u>Junk</u>, junkyard conditions on <b>private property</b> only (old appliances, tires, etc.)</p> <p><i>See <b>Dumping</b> for illegal dumping on public or private property, near/adjacent to water, or on roadway.</i></p>	<p>Definition of "<u>junk</u>"</p> <p><i>For household <b>garbage and trash</b>, report to <a href="#">Snohomish Health District</a></i></p> <p>Report <b>junkyard</b> violations only to <a href="#">PDS Code Enforcement</a></p>
Landlord/Tenant disputes (including complaints about repairs or issues with the building, house, or apartment)	<p><b><i>PDS Code Enforcement does not handle any aspect of Landlord/Tenant disputes, including, building repairs or maintenance issues, lease or rental agreements, etc.</i></b></p> <ul style="list-style-type: none"> <li>• Report to <b>Landlord/Tenant's Union</b> at 425-339-1335</li> <li>• Additional <a href="#">Resources</a></li> <li>• <a href="#">VOAA Dispute Resolution Center</a></li> </ul>
Light - bright light or light pollution	<p><b>Residential</b></p> <ul style="list-style-type: none"> <li>• Civil Issue—<b><i>PDS Code Enforcement does not handle civil matters</i></b></li> </ul> <p><b>Commercial/Business</b></p> <ul style="list-style-type: none"> <li>• Report <b>violations</b> to <a href="#">PDS Code Enforcement</a></li> </ul>

Mobile homes, illegal placement	<p><b>Verify</b> if a current permit is on file by using our <a href="#">PDS Map Portal</a> or contact <a href="#">Ask Permit Tech</a>.</p> <ul style="list-style-type: none"> <li>• See <a href="#">Assistance Bulletin #36</a></li> <li>• <b>Mobile home code or permitting questions--</b> contact <a href="#">Ask Permit Tech</a></li> </ul> <p>Report <b>violations</b> to <a href="#">PDS Code Enforcement</a></p>
Mold, pollution, or other environmental health issues	See <a href="#">Snohomish Health District</a> for resources and referrals
Noise— <b>public disturbance noise</b> (construction noise, heavy machinery or truck noise, fireworks, revving engines, barking dogs, loud neighbors and music, car exhaust noise, etc.)	<p><b><i>PDS Code Enforcement does not handle public disturbance noise complaints.</i></b></p> <p>Call the <b>Sheriff’s Office Non-Emergency</b> line at 425-407-3999</p> <p><a href="#">Allowable Daytime Hours:</a> "Day" or "daytime," for the purposes of this chapter, means the hours between 7:00 a.m. and 10:00 p.m. on weekdays and between 9:00 a.m. and 10:00 p.m. on weekends.</p> <p>Definition of <a href="#">public disturbance noise</a></p>
Noxious Weeds	<p><b><i>PDS Code Enforcement does not handle complaints about noxious weeds, overgrown yards, or landscaping.</i></b></p> <p>Report to <a href="#">Noxious Weed Control Board</a></p> <p><b>Noxious Weed <a href="#">Information</a></b></p>
Overgrown yards, bushes, and landscaping ( <i>see above for noxious weeds</i> )	<p>Civil Issue—<b><i>PDS Code Enforcement does not handle civil matters</i></b></p> <p><i>For overgrown bushes or trees <b>obstructing the sidewalk</b>, report to <b>Road Maintenance at 425-388-7500</b></i></p>
Parking - abandoned or parked cars, RV’s, trailers, or other vehicles on the <b>side of the road, in the ROW, or on the street, parking in fire lanes on County roads</b>	<p>Report to <b>Sno Co Sheriff’s Office</b> online:</p> <ul style="list-style-type: none"> <li>• <a href="#">Parking &amp; Traffic Complaints</a> <i>*If the incident is occurring now, call 911</i></li> <li>• <b>Sheriff’s Non-Emergency line</b>   425-407-3999</li> </ul> <p>For parking in fire lanes on a <b>private road within a development only</b>, report to <a href="#">PDS Code Enforcement</a></p>



Permits – Do they have a permit? Permit status and other permitting questions	<p><b>Do they have a permit?</b> Use our <a href="#">PDS Map Portal</a> to verify if there is a permit by property address or parcel number.</p> <ul style="list-style-type: none"> <li>• For more detailed <b>code and permitting</b> information, contact <a href="#">Ask Permit Tech</a></li> <li>• <a href="#">Assistance Bulletins</a></li> <li>• <a href="#">Permit Exemptions</a></li> <li>• <a href="#">FAQ</a></li> </ul>
Property line, easement, and private road disputes	Civil Issue— <b><i>PDS Code Enforcement does not handle civil matters</i></b>
Retaining walls, <b>without permits</b>	<p><b>Verify</b> if a project has a permit by using the <a href="#">PDS Map Portal</a> or contact <a href="#">Ask Permit Tech</a>.</p> <ul style="list-style-type: none"> <li>• See Retaining Walls <a href="#">Assistance Bulletin #40</a></li> <li>• Retaining wall <b>code questions and permitting</b>—contact <a href="#">Ask Permit Tech</a></li> </ul> <p>Report <b>violations</b> to <a href="#">PDS Code Enforcement</a></p>
Right-of-Way - <b>structures</b> in the right-of-way, including signs, fences, retaining walls, landscaping, basketball hoops, and other obstructions	<p>Report <b>structures</b> in the ROW to Public Works <a href="#">Right-of-Way</a>   425-388-6453</p> <p><b><i>For construction, clearing, grading, paving, or adding a driveway in/adjacent to the ROW- report to PDS Code Enforcement.</i></b></p>
Roads, <i>public</i> - flooding/drainage/water or mud on the road or maintenance issues	<p>Report to Public Works <a href="#">Road Maintenance</a>   425-388-7500</p> <p><b><i>For mud or track out on the road from construction traffic, report directly to Sheriff's Office and Conservation and Natural Resources</i></b> <a href="#">Surface Water Management</a>   425-388-3464</p>
Rodents and pests	<p><b><i>PDS Code Enforcement does not handle complaints about rodents or pests</i></b></p> <p>See <a href="#">Snohomish Health District</a> for resources and referrals</p>
RV's (recreational vehicles) and travel trailers - occupied or multiple RV's on property	<p>See <b>RV</b> <a href="#">Assistance Bulletin #53</a></p> <ul style="list-style-type: none"> <li>• <b>RV code questions</b>—contact <a href="#">Ask Permit Tech</a></li> </ul> <p>Report <b>violations</b> to <a href="#">PDS Code Enforcement</a></p>

Septic systems – septic code questions, permits, inspections, complaints	<p><b><i>PDS Code Enforcement does <b>not</b> handle complaints about any aspect of septic systems or septic permits.</i></b></p> <p>Permitting, inspections, questions, and complaints— report to/contact <a href="#">Snohomish Health District</a>   425-339-5200</p>
Sidewalks – basketball hoops, overgrown bushes or trees obstructing the sidewalk, other obstructions on sidewalk	<p>Report <b>sidewalk</b> obstructions to <b>Road Maintenance at 425-388-7500</b></p> <ul style="list-style-type: none"> <li>• For obstructions <b>in the street</b> blocking access, call 911.</li> <li>• For obstructions on the <b>side of the street/in right-of-way</b>, report to <a href="#">Right-of-Way</a>   425-388-6453</li> </ul>
Setback - building setback violations	<p><b>Verify</b> if a project has a permit by using our <a href="#">PDS Map Portal</a> or contact <a href="#">Ask Permit Tech</a>.</p> <ul style="list-style-type: none"> <li>• <b>Setback, zoning, and permitting questions</b>— contact <a href="#">Ask Permit Tech</a></li> </ul> <p>Report <b>violations</b> to <a href="#">PDS Code Enforcement</a></p>
Signs, illegally placed or oversize commercial signs ( <b><i>not parking or street signs</i></b> )	<p><b>Commercial sign code and permitting questions</b>— contact <a href="#">Ask Permit Tech</a></p> <p>Report <b>violations</b> to <a href="#">PDS Code Enforcement</a></p>
Storm drains – illegal connection, maintenance, drainage, and more	<p>Contact/report to Conservation and Natural Resources <a href="#">Surface Water Management</a>   425-388-3464</p>
Street lights—outages	<p>Report to <a href="#">PUD</a>   425-783-1000</p>
Traffic signals, street signs, and more	<p>See Sno Co <b>Public Works Roads</b> <a href="#">FAQ</a>   425-388-6420</p> <ul style="list-style-type: none"> <li>• Traffic lights and street lights – for questions and comments contact <a href="#">Public Works</a></li> <li>• No Parking Signs <ul style="list-style-type: none"> <li>○ Obtain no parking sign – contact <b>Traffic Operations</b> at 425-388-3610</li> <li>○ Parking complaints – report <a href="#">online</a> to <b>Sheriff’s Office</b></li> <li>○ Remove no parking sign – contact <b>Road Maintenance</b> at 425-388-7500</li> </ul> </li> </ul>
Trees – hazardous trees, tree code and permitting questions	<p><b><i>PDS Code Enforcement does not handle complaints or questions about hazardous trees.</i></b></p> <p>See <a href="#">Hazardous Trees Assistance Bulletin #52</a></p> <ul style="list-style-type: none"> <li>• Hazardous tree or tree <b>code and permitting questions</b>--contact <a href="#">Ask Permit Tech</a></li> </ul>

Trespassing—criminal trespassing, someone doing work on your property without your permission	Report to <a href="#">Sno Co Sheriff's Office</a>
Water quality – turbid discharge, oil or chemical spills to surface waters or storm drains, and sewage or manure discharges to surface waters	Report to Conservation and Natural Resources <a href="#">Surface Water Management</a>   425-388-3464  Report to WA State <a href="#">Dept of Ecology</a>   1-800-645-7911
Water retention or runoff, retention ponds	Report to Conservation and Natural Resources <a href="#">Surface Water Management</a>   425-388-3464
Water Withdrawal – use of surface water for irrigation or other uses	Report to WA State <a href="#">Dept of Ecology</a>   1-800-645-7911
Zoning Information and Violations	Zoning <b>code and permitting questions</b> —contact <a href="#">Ask Permit Tech</a>  Report <b>violations</b> to <a href="#">PDS Code Enforcement</a>



## Snohomish County PDS Code Enforcement Team

**Good to Know:** Code Enforcement works in the field. We're not always available in the office. If you have been assigned a Code Enforcement Officer and need to speak with them in person, please call them to **schedule an appointment**. For other questions, please visit our [website](#) or call 425-388-3650.

### [Code Enforcement Team](#)

Code Enforcement [Website](#)

FAQ - See [Assistance Bulletin #51](#)

### [Online Complaint Form](#)

Download [Complaint Form](#)

Download [Who to Call](#)

Common Complaints and who handles them.

**General Code Enforcement Questions & Coordinator:**  
425-388-3650

### **Letter, invoice, or Notice of Violation**

If you have received correspondence from our team, please contact your assigned [Code Enforcement Officer](#) noted in the letter. If you need assistance, call 425-388-3650.

### **Complaints**

- All complaints must be submitted using our Investigation Request form.
- **We are not able to accept or process complaints by phone, email, or fax due to disclosure laws and the public records retention rules and procedures.**
- Complaints that are not submitted using our investigation request form cannot be processed.
- An **exact street address** or parcel number is required.
- Submit one complaint per address/parcel number.
- Can I file a complaint **anonymously**? Read our [FAQ](#).

### **No Computer?**

If you don't have access to a computer, please [download the form](#) or call 425-388-3650 and leave us a voicemail with your name and address. We'll send you a complaint form that you can **mail** back to us.